

Indiana Legal Risk Detector

How to Identify and Assist Victims of Abuse

The logo for the Indiana Legal Risk Detector (ILS) is located on the left side of the slide. It consists of a black square containing the letters 'ILS' in white, bold, sans-serif font. Below this square are three horizontal bars: a white bar, a blue bar, and another blue bar.

ILS

**EQUAL
ACCESS
TO JUSTICE**

LAVA Project

Training Agenda

- 1. Project Background**
- 2. Overview of the Indiana Legal Risk Detector: Goals and use cases**
- 3. How to Use the Indiana Legal Risk Detector: Demo**
- 4. Feedback, questions and discussion**
- 5. Next Steps**

LAVA? In Indiana?

LEGAL

ASSISTANCE FOR

VICTIMIZED

ADULTS



Our Contact Information

The logo consists of the letters 'ILS' in a bold, white, sans-serif font, centered within a solid black square.

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The logo features the words 'EQUAL', 'ACCESS', and 'TO JUSTICE' stacked vertically in a bold, blue, sans-serif font. To the left of the text are two horizontal blue bars of equal length, one above the other.

LAVA Project – Mission

Provision of Civil Legal Services

- Provide quality legal representation to seniors and endangered adults who are victims of criminal behavior, including abuse, neglect, and exploitation
- Ease or eliminate the negative effects of these crimes
- Identifying and obtaining social services for clients, Referrals

Legal Education/Community Outreach

- Provide law-related education and proactive programming designed to empower seniors and endangered adults

LAVA Project – Who is eligible?

#1

Victim of a crime

Doesn't have to be charged or prosecuted



#2

Senior

Age 60 or older

OR

Endangered Adult

1. Age 18+
2. Incapable by reason of: mental illness, developmental/intellectual disability, dementia, other physical or mental incapacity
3. Harmed or threatened with harm as a result of abuse, neglect, or exploitation

Other General Requirements Include:

- Capacity to retain legal counsel

Legal Risk Detector

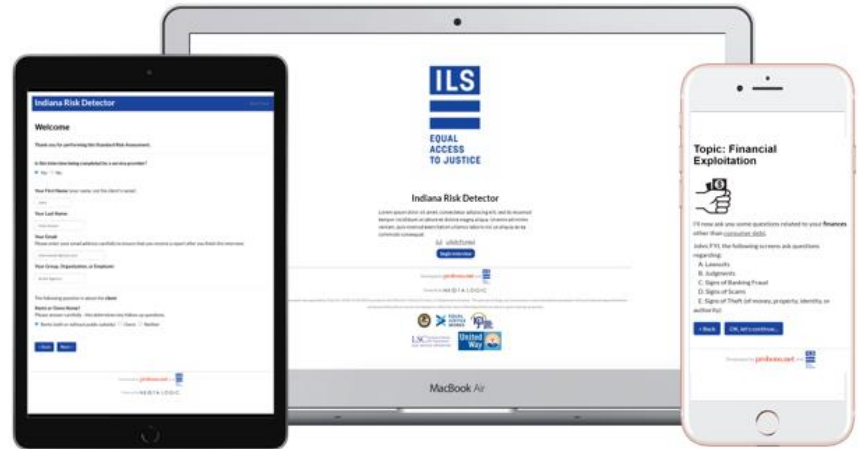
- How did the Indiana Legal Risk Detector begin?
- What is it?
- How does it work?
- How can this help?
- Pilot phase
- Next steps?
 - Full launch

Legal Risk Detector

- How did the Indiana Legal Risk Detector begin?
 - States who have a Risk Detector: Florida, New York, Idaho, Alaska, Texas, Nebraska

What is the Indiana Legal Risk Detector?

- The Risk Detector is a web-based legal health “check-up” tool and referral tool that allows groups serving older and endangered adults to screen for common legal issues and has the option to refer them to ILS
- It also has a self-assessment option
- These screenings can take place in home or community settings, or done over the phone
- It can be accessed via a link using any device type – a computer, laptop or phone.
- It does not provide legal advice and its use does not form an attorney-client relationship between any parties



<https://probononet.neotalogic.com/a/indianariskdetector>



How Can the Risk Detector Help?

- By expanding the availability of *preventative* and *holistic* legal services for vulnerable adults
- By fostering the creation of partnerships to serve adults who are often challenging to reach through traditional on-site or lawyer-driven services
- By helping to empower social workers, victim advocates, health care partners and allied professionals to issue-spot civil legal needs and providing them with an easy way to make a referral from anywhere
- By helping to remove the stigma of contacting an attorney



Findings from recent survey results

“I actually like the tool. While it can be a long process, because people have stories to tell with each statement it is nice to be able to complete the assessment and send it to a legal team for further assessment. **It gives me a sense that I was able to follow through on behalf of someone that I wouldn't be 100% sure they'd make that phone call on their own.**”

“My client marked some issues in almost every question. **We started the survey for one type of issue and uncovered a lot more issues I wouldn't have asked about without the survey.**”

“**It was very straight forward and asked some questions I wouldn't have thought of without the tool.**”

- Excerpts from feedback survey following the pilot phase with community partners in 2022.



How does the Indiana Legal Risk Detector work?

The Legal Risk Detector is designed to support screening in five issue areas:

- Abuse and neglect
- Financial exploitation
- Consumer debt
- Housing
- Healthcare






Indiana Risk Detector

Start Over


Topic Selection

Below are the possible topics for our Standard Risk Evaluation. You can uncheck any topics you want to skip during this interview.

John, we strongly encourage you to keep these topics checked: **Abuse & Neglect** and **Financial Exploitation**.

-  Abuse & Neglect (violence, intimidation, failure of duty, etc.)
-  Financial Exploitation (fraud, scams, theft, etc.)
-  Consumer Debt (judgments, collections, mounting debt, etc.)
-  Housing (eviction, conditions, utilities, etc.)
-  Health Care (services, insurance, Medicaid, etc.)

< Back Next >

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How Does the Indiana Legal Risk Detector Work?

Indiana Risk Detector

Start Over

Path Selection

Which type of risk assessment do you want to do?

[Standard Risk Assessment](#) (approximately 15-20 minutes)

[Express Risk Assessment](#) (approximately 10 minutes)

< Back Next >

Indiana Risk Detector

Start Over

Topic: Housing

Thanks for answering those questions about legal notices related to your housing.

Now we have some additional questions regarding your housing:

Are any of the following statements true?

I do not have a written lease with my landlord

I am behind on rent

My rent payments have been refused by my landlord

I am not getting essential services, such as heat or hot water, from my landlord

I am having problems with my neighbors or housemates

I do not feel safe at home

I want to move out of home

I am currently unsheltered, couch surfing, living in my car, or staying with friends/family

I cannot fully care for myself

I have another housing-related problem (not indicated above)

None of the above are true

< Back Next >

- Community partners can select from Standard or Express screening paths, depending on how much time they have for the screening
- A user-friendly and conversational interface helps the partner issue-spot & ask the “right” questions



How Does the Indiana Legal Risk Detector Work?

Topic: Financial Exploitation

B: Judgments

Do you know if there are any legal judgments or court orders against you or your home?
For example, a judgment for not paying a loan or credit card or parking tickets or anything like that?

Yes No I don't know

> Please explain why you gave the answer above:

Enter information here.

< Back

Next >

> Please provide any details to help us understand the health care problem(s) selected above:

Enter any supporting information here.

> John, select the most applicable statement from your point of view:

- My client would like general information about the problem(s) noted above.
- My client requests assistance to address the problem(s) noted above.
- I believe my client **urgently needs help** to address the problem(s) noted above.

- The interview allows room for the community partner to add notes, if needed, and to indicate the level of assistance they believe the client needs

How Does the Indiana Legal Risk Detector Work?

Indiana Risk Detector Express Report
Based on inputs by staff member, John Interviewer, interviewer@host.com - October 19, 2021

Link to Indiana Risk Detector: <https://probononet.neotalogic.com/a/indianariskdetector>


Client: JANE DOE

Jane Doe, Female, Age 80
123 Main Street, Unset, Indiana - 11111
999 999-9999, jdoe@host.com

The client rents home -- and has a monthly household income of \$0.

Overall Risk Finding: VERY HIGH

Based on the inputs provided during this session, we have found the overall risk level for JANE to be **VERY HIGH**:



We have reached this finding based on the nature and quantity of the risk flags detected, which are specified below.

Risk Flags & Notes

Risk Flags & Notes

Housing Risk Flags: 2

- ▶ I don't have a written lease with my landlord
- ▶ I'm behind on my rent payments

Notes: Client has paid partial rent for 6 months due to income loss, and does not have a formal lease with landlord. Client is concerned about back rent and possibility of eviction.

Additional Comment by Staff Member: My client would like general information about the problem(s) noted above.

Consumer Debt Risk Flags: 0

👏 No Consumer Debt Risk Flags Identified

Financial Exploitation Risk Flags: 2

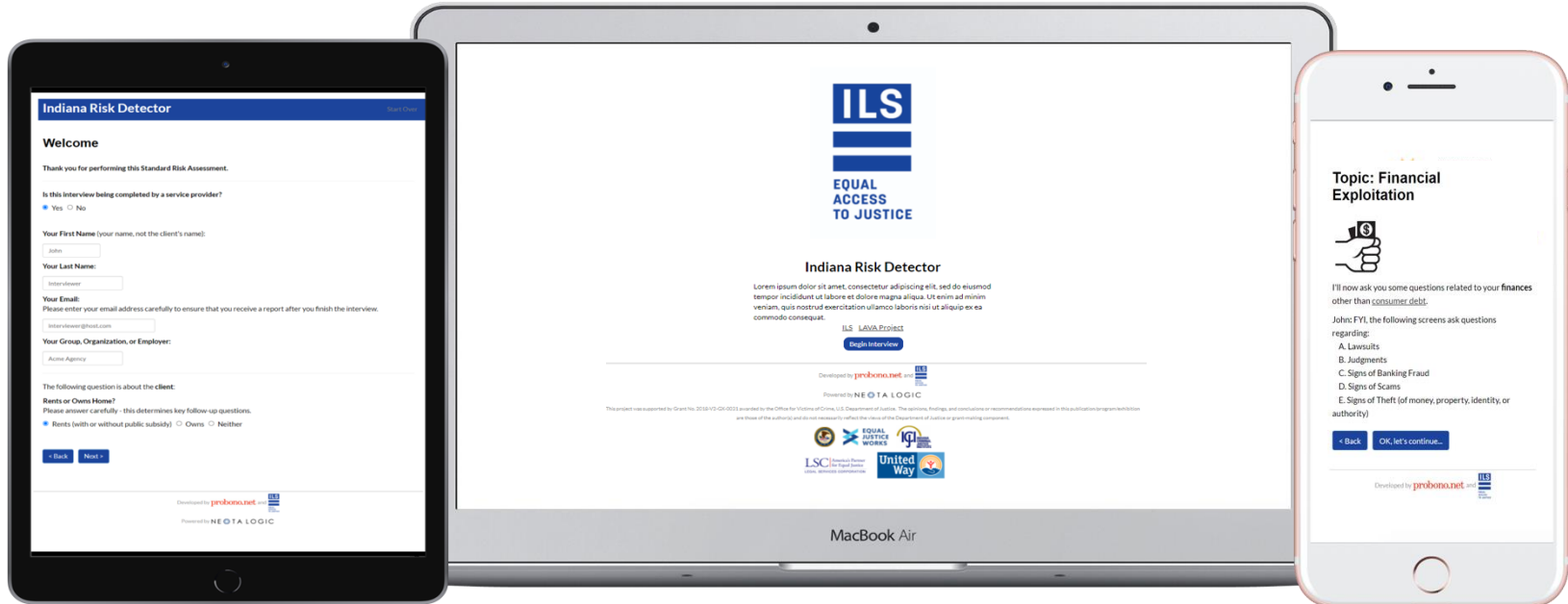
- ▶ There are negative things on my credit report I don't understand
- ▶ I signed papers recently but I don't know what I signed

Notes: Enter any supporting information here.

Additional Comment by Staff Member: My client would like general information about the problem(s) noted above.

With consent, a referral report is generated summarizing any issues identified and is sent to ILS for review and next actions

Demo: Let's test-drive the Risk Detector



<https://probononet.neotalogic.com/a/indianariskdetector>



What typically happens after a Legal Risk Detector assessment is completed?

- If the user consents to the referral to ILS, a report is generated and automatically transmitted to LAVA for review and follow up.
- LAVA receives the report and calls the potential client back to complete an application for services
- Typically, the next steps are:
 - Either ILS can help and a “full services” attorney-client relationship is established, or
 - ILS provides alternative resources, an assisted referral, or brief counsel & advice where possible
 - Eligibility/conflicts
- The community-based advocate doing the screening can also receive a copy of the report to facilitate their own tracking and follow up, as needed



What types of LAVA and ILS community partners can use the Legal Risk Detector?

Victim Services

Faith-Based Organizations

DV Shelters

Ombudsman Programs

Senior Services

Community Health

Social Workers

Care Providers

Housing Counselors

Public Librarians

Other ideas?



Getting Started

- Bookmark and start using the Legal Risk Detector:
 - <https://probononet.neotalogic.com/a/indianariskdetector>
- Share your feedback about the program
- Cortney Sweat, cortney.sweat@ilsi.net
- Lisa McLaren, lisa.mclaren@ilsi.net

Indiana Legal Risk Detector Training Manual for Community Partners

Indiana Legal Risk Detector App



Training Manual for Community Partners

Indiana Legal Risk Detector
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Date Produced: May 14, 2022



Questions, Discussion and Next Steps



Thank you!

**Questions, suggestions,
feedback?**

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